Introduction of Bromcom Student Data Platform

I am writing to inform you that The Roseland Trust is updating the way we manage student data. For many years, we have used a system called SIMS to store important information such as student contact details, attendance records, behaviour and achievement data, and assessments. Following a thorough procurement process by the Trust, we have decided to replace SIMS with a new, cloud-based platform called Bromcom.

Bromcom is widely used by schools in the UK and serves a similar function to SIMS. We have chosen this platform for its enhanced functionality, which allows us to manage and analyse student data more effectively. This will support us in delivering even better educational outcomes. Bromcom also has a number of additional useful features for the school, parents and carers.

We want to reassure you that your child's personal data will continue to be stored securely and in full compliance with data protection regulations, just as it was with SIMS. While the system we use to manage student information is changing, the type of data we collect and how we use remains the same - solely for the purpose of managing students education and the operation of the school

How Will This Change Affect Parents and Carers?

From Tuesday 22nd April 2025, we will begin using a new, all-in-one parent app called MyChildAtSchool (MCAS). This part is part of Bromcom; it is the parent facing aspect of the system.

What is MyChildAtSchool (MCAS)?

MyChildAtSchool (MCAS) is a parent portal that allows you to view information related to your child in school. It will include the following:

✓ Pupil details checks and updates

✓ Ability to message the school

✓ Attendance tracking

✓ Parent consents (ie trip consents)

✓ Clubs and trips notifications and payments

✓ Dinner money payments and balance checks, including dinner ordering

Downloading the App and Logging In

We encourage all parents and carers to download and install the app as soon as possible. From 22nd April 2025, all payments will be processed through MCAS as School Gateway

will no longer be active. Dinners will only be able to be ordered by the app and must be done so in advance of the day the meal is required. Any balances currently held within SchoolCooms will be transferred to Bromcom on Friday 4th April. In a change to the current system, dinners will only be able to be ordered if there is an account credit (debts cannot be accrued). Lunches can also be amended and cancelled on MCAS.

The app is available for download from the Google Play Store or Apple App Store-simply search for "MyChildAtSchool" by Bromcom Computers Plc.

You will shortly be sent an email invitation with instructions on how to register and log in. This email will be sent to the address you have already provided to the school. If you do not receive it, please contact the school to confirm that we have the correct email on file. Please be aware that passwords for this app are required to contain one special character, one number and a mixture of upper and lower case letters.

What parents need to do

✓ Download and install the MyChildAtSchool (MCAS) app.

✓ Follow the instructions received via email to create an account (this must be done with 24 hours of receiving the email).

✓ Check your child(ren)'s information is correct and please inform us via email if any changes need to be made.

✓ Use the MCAS app to order lunches for next term, in advance of Tuesday 22nd April.

✓ Check consent is given for any forthcoming trips, visits and residentials and that payments are up-to-date for these.

This is a significant change for the school and although we are working hard to ensure continued smooth operations please bear with us if initial problems or issues arise.

Thank you for your cooperation and support as we implement these improvements and updates. If you have any questions, please do not hesitate to contact the school.

Yours sincerely,

Kate Douglass
Executive Headteacher